



U.W.I. Credit Union Co-operative Society Limited
118 Eastern Main Road, St. Augustine, Trinidad, W.I.
Tel: (868) 645-8526 Website: www.uwicu.tt

Notice #3

Re: Pandemic (COVID-19)

Dear Members

UWICU is mindful of the needs of our members and the difficult times that are predicted to occur as a result of the current COVID-19. In the circumstances, we will like our members to know that UWICU stands ready, and willing to do all that is necessary to alleviate medical, financial and emotional challenges brought about by COVID-19. In this regard we advise of the following:

Loans Operations:

UWICU proposes to grant a 90-day deferral on member's loan Principal and Interest payments, upon request. **This moratorium shall apply to members who were in "good standing" up to February 29th 2020.**

The Management and Staff of UWICU stands ready and willing to assist any member, who may be facing challenges in this difficult time and to ensure that your family and businesses recover as quickly as possible from any setbacks that may have been experienced.

Members wishing to apply for a moratorium on their loans should fill out the attached form and email to us on credit@uwicu.tt.

Members in arrears exceeding 30 days will not be eligible for the moratorium, and are urged to liaise with our Recoveries Officer **urgently** at email recoveries_officer@uwicu.tt or **786-9917** to receive guidance on how to streamline your loan status.

Business Operations:

Members are reminded of the following:

- Our revised opening hours will be Monday to Friday: 8:00am to 12:00 noon
- You can access E-Banking via our website www.uwicu.tt
- You can email requests for ACH and Letters on email credit@uwicu.tt
You can make deposits up to **\$15,000.00** into UWICU's **Savings Account N0. 160-284-290-031** at any Republic Bank Limited branch.
- For any other information, please contact us on info@uwicu.tt

Your Health is our Wealth; Your Safety is our Priority.

Dorwin Manzano
President
March 24, 2020