

## U.W.I. Credit Union Co-operative Society Limited 118 Eastern Main Road, St. Augustine, Trinidad, W.I. Tel: (868) 645-8526 Website: www.uwicu.tt Re: Pandemic (COVID-19)

## **Dear Members**

Please be advised that the following adjustment has been made to the operations of U.W.I. Credit Union and takes <u>effect from August 1<sup>st</sup>, 2021, until further notice.</u> The Offices will accommodate members who cannot access online services on Tuesdays, Wednesdays and Fridays between the hours of 8:00 am to 12:00noon, by appointments only. Please use the following number to book your appointment via WhatsApp or calling: 364-9492.

Please be reminded of the following:

- (1) Members may make deposits up to \$15,000.00 into UWICU's Savings Account No. 160-284-290-031 at any Branch of Republic Bank Limited and send receipts to accounting@uwicu.tt and finmanager@uwicu.tt or call 1-868-620-8988.
- (2) Members are encouraged <u>as far as possible</u>, to utilize our suite of online services. For further information please contact us on **620-8988**.
  - a. Email all requests for ACH transfers and Letters to: <a href="mailto:credit@uwicu.tt">credit@uwicu.tt</a> before 11:00am daily.
  - b. Conduct online transfers.
  - c. Email loan requests
  - d. Access E-Banking via our website www.uwicu.tt
- (3) Members who have <u>lost Household Income due to the impact of COVID-19 restrictions</u>, can apply for a Special COVID-19 Moratorium on their loan installment for a period of <u>up to 3</u> <u>months</u>. Simply complete the COVID-19 Moratorium Form (which can be found on our website) by 31<sup>st</sup> July, 2021, and submit to <u>credit@uwicu.tt</u>

For Credit/ Moratorium Assistance: Please feel free to email us at credit@uwicu.tt or call us at 786-9917, 365-0676, 365-0789 or 365-1750.

Co-operatively yours,

Marlon Caesar President July 27, 2021