



Notice #01/21

**U.W.I. Credit Union Co-operative Society Limited**  
**118 Eastern Main Road, St. Augustine, Trinidad, W.I.**  
**Tel: (868) 645-8526 Website: [www.uwicu.tt](http://www.uwicu.tt)**  
**Re: Pandemic (COVID-19)**

**Dear Members**

Please be advised that owing to the latest Public Health Advisory by the Government of Trinidad and Tobago regarding the “stay at home measures” which was re-enforced by a State of Public Emergency being declared by the President of the Republic of Trinidad and Tobago on 15<sup>th</sup> May, 2021, the following adjustments have been made to the operations of U.W.I. Credit Union and takes **effect from Tuesday 18<sup>th</sup> May, 2021, until further notice:**

- (1) Members are encouraged as far as possible, to utilize our suite of online services. For further information please contact us on **620-8988**.
  - a. Email all requests for ACH transfers and Letters to: [credit@uwicu.tt](mailto:credit@uwicu.tt) before 11:00am daily.
  - b. Conduct online transfers.
  - c. Email loan requests
  - d. Access E-Banking via our website [www.uwicu.tt](http://www.uwicu.tt)
- (2) The Offices will accommodate members who cannot access online services on **Tuesdays and Fridays between the hours of 8:00 am to 12:00noon, by appointments only. Please use the following number to book your appointment via WhatsApp or calling: 364-9492.**
- (3) Members who have lost Household Income due to the impact of COVID-19 restrictions, can apply for a Special COVID-19 Moratorium on their loan installment for a period of **up to 3 months**. Simply complete the COVID-19 Moratorium Form (which can be found on our website) **by 30<sup>th</sup> June, 2021**, and submit to [credit@uwicu.tt](mailto:credit@uwicu.tt)

**For Credit/ Moratorium Assistance: Please feel free to email us at [credit@uwicu.tt](mailto:credit@uwicu.tt) or call us at 786-9917, 365-0676, 365-0789 or 365-1750.**

We are constrained to make these adjustments, as we join in the national efforts to once again flatten the curve and reduce the spread of the Coronavirus (COVID-19).

Co-operatively yours,

Marlon Caesar  
President  
May 17, 2021